

Glenview NEWS



A warm welcome to our new Glenview residents: William J, Gwen H and Georgina G.

Critter catchup

Recently we were introduced to Gus the dog, and the Dominic College staff visited with lizards, a guinea pig, a dog, a cat and some chickens as part of their Staff Spirituality Day! **1**

KORONGEE ACTIVITIES IN FEBRUARY

Wednesday 11 February Resident Meeting at 1:30pm
 Thursday 12 February Doug Fletcher concert at 1:30pm
 Monday 16 February Lunar New Year Yum Cha at 12pm
 Tuesday 17 February Shrove Tuesday pancakes 1pm - 3pm
Summer Dance at 5:30pm
 Thursday 26 February Hobart Veterans Brass Band at 2pm

Fees will increase on 20 March and on 20 September, in line with an increase in the pension. Please **update your direct debits** if necessary. Thanks, Glenview.

Sally and Te every second Wednesday at 10:30am Intergenerational Playgroup 27 March at 10:00am

Our drumming group meets regularly, see the activity calendar for details.






Next gardening group is on Saturday 15 February at 3pm.



Would you like to speak up for our **Korongee residents** or **Home Care clients**?

Please contact us about joining the Glenview Consumer Advisory Body (CAB).

We need two new consumer representatives for the CAB, one with an interest in Home Care, the other connected to Korongee Dementia Village. The CAB group works to improve care and services for residents and community clients.

CAB representatives communicate residents', clients', and families' ideas and concerns to the Glenview board.

These advisory roles help the board make decisions and set strategic direction, supporting dignity, independence, and well-being.

Call or email Lynette Du Toit
03 6277 8800 or ldtoit@glenview.org.au

Learn more about the Consumer Advisory Body on the FAQ page of our website.

Thank you 

Korongee news

HIGHLIGHTS FROM THE **REPRESENTATIVE MEETING HELD ON 14 JANUARY 2026.**

- The meeting will now be held **bi-monthly**, moving from Tuesday to **Wednesday**. The time remains at 2:00 pm – 3:00 pm.
- A **trial increase** from four to six house companions on night shift has improved coverage and support. There is a review planned for the end of February to assess its effectiveness. The increased night staffing has led to reduced use of call bells and allowed nurses to focus on their clinical duties. Staff have expressed satisfaction with the additional support.
- A previously unused external toilet near the chicken coop was cleaned and made available for visitors, to supplement the common room toilets.
- Additional casual staff have joined the activities team, resulting in a robust

roster and improved resident engagement. Market Day at the grocery store, previously held only on Sundays, will now also occur on Thursdays to increase utilisation, with resident preferences considered for store offerings.

Christmas festivities, including lunches and dinners, were well received, and positive feedback was noted, with ongoing planning for future activities.

- The catering team is reviewing menus, and a food focus group for residents is planned to gather feedback and suggestions.

The next **representatives meeting** will take place on **Wednesday, 11 March 2026** from 2:00 pm to 3:00 pm.

Representatives who would like to join the meeting online via Teams, please email Lynette at ldtoit@glenview.org.au

The next **residents meeting** will take place on **Wednesday, 8 April 2026** from 1:30pm - 2:30pm.



WINDSOR ACTIVITIES IN FEBRUARY + MARCH

Friday 6 February	Catholic Church resumes weekly service in the chapel at 10:30am
Monday 16 February	Celebrate Luna New Year with an Armchair Travel to China presentation hosted by Darren Carew, manager of Glenview's Hotel Services at 1:30pm
Tuesday 17 February	Shrove Tuesday Pancakes under the Sails with our friends from Illara Childcare at 1:30pm
Wednesday 25 February	Josie from Advocacy Tas in the Derwent Room from 1pm Resident Meeting in the Derwent Room at 2pm
Tuesday 3 March	Hobart Vets Brass band - location TBA, at 2pm
Tuesday 10 March	Johnny Wright concert - location TBA, at 2pm

Fees will increase on 20 March and on 20 September, in line with an increase in the pension. Please update your direct debits if necessary.
Thanks, Glenview.

Occasionally the location of a activity may change due to renovation works.



A perfect afternoon under the sails for a concert by Johnny Wright

Kindly bear with us

All of the new air conditioning systems have been installed in common areas throughout Windsor and renovations continue in Merton wing.



It's been great to experience the effect of the new systems providing cool areas on hot days and delivering welcome relief to residents and staff.

The refurbishment of Merton has commenced. Demolition work has been completed and the contractor is now framing up the new bathrooms. In the next couple of weeks the plaster patching, framing, plumbing and electrical work will all be underway.

As **Merton is a building site**, it is still **unsafe to operate the Waratah lift**. The lift is very important to our residents and our intention is that it will be back in operation early this year.

Occasionally there may still be some **noise and disruptions**. Be assured though that the comfort and safety of **residents** is always our **top priority**.

If it becomes unbearable to you, let a carer or reception know and Nathan, our Assets Service Manager, will do his best to find a remedy.



Birthday boy in the building

Elvis Presley was born on **8 January 1935** not far from Glenview in Tupelo, Mississippi USA. His family moved to Memphis, Tennessee, when he was 13. He began his music career in 1954 at Sun Records with producer Sam Phillips. Presley was a pioneer of rockabilly, an uptempo, backbeat-driven fusion of country music and rhythm and blues.



Windsor news

HIGHLIGHTS FROM THE GENERAL RESIDENT AND REPRESENTATIVES MEETING HELD ON 21 JANUARY 2026

- Residents discussed that over the past year, resident meetings were held separately across Windsor.

- To improve communication and reduce misunderstandings, residents agreed to hold a single combined monthly meeting.
- Meetings will now be held on **Wednesdays** instead of Tuesdays, at 2:00–3:00 pm.

The next Windsor General Meeting will take place on **Wednesday 25 February 2026** at 2:00 pm – 3:00 pm in the Derwent Room

The Japanese garden and the Sails BBQ area at Windsor are great places to see a concert, spend time with family and friends or just to enjoy fresh air. Please ask a staff member to accompany you through the doors on the way to Barrett House.





Dancing aurora - photomontage by Anita Rafferty, Clinical Nurse Educator. Photographed on 20 Jan 2026

Statement of Rights

From 1 November 2025, under the new Aged Care Act 2024, everyone receiving aged care services has clear rights under the Statement of Rights. These rights ensure you are respected, supported, and remain in control of your own care and choices.

1. Independence, Choice & Control

- You have the right to make your own decisions about your life and care.
- You can ask for support to help you make decisions.
- Your decisions must always be respected.
- You have the right to take reasonable personal risks that help you live the life you choose.

2. Fair and Equal Access

- You have the right to a fair assessment of your care needs.
- Services must respect your culture, background, beliefs, and history.
- Everyone has the same right to quality aged care, no matter who they are.

3. Quality and Safe Services

- You have the right to safe, respectful and high-quality care.
- Staff caring for you must have the right skills and experience.
- Your identity, culture, and values must always be respected.

4. Privacy

- You have the right to privacy and for your personal information to be kept safe.
- Information about you should only be shared when needed and with respect.

5. Communication and Feedback

- You have the right to get information in a way you can understand.
- You can share your thoughts and preferences at any time.
- You can make a complaint or raise a concern without fear or penalty.

6. Support, Advocacy & Staying Connected

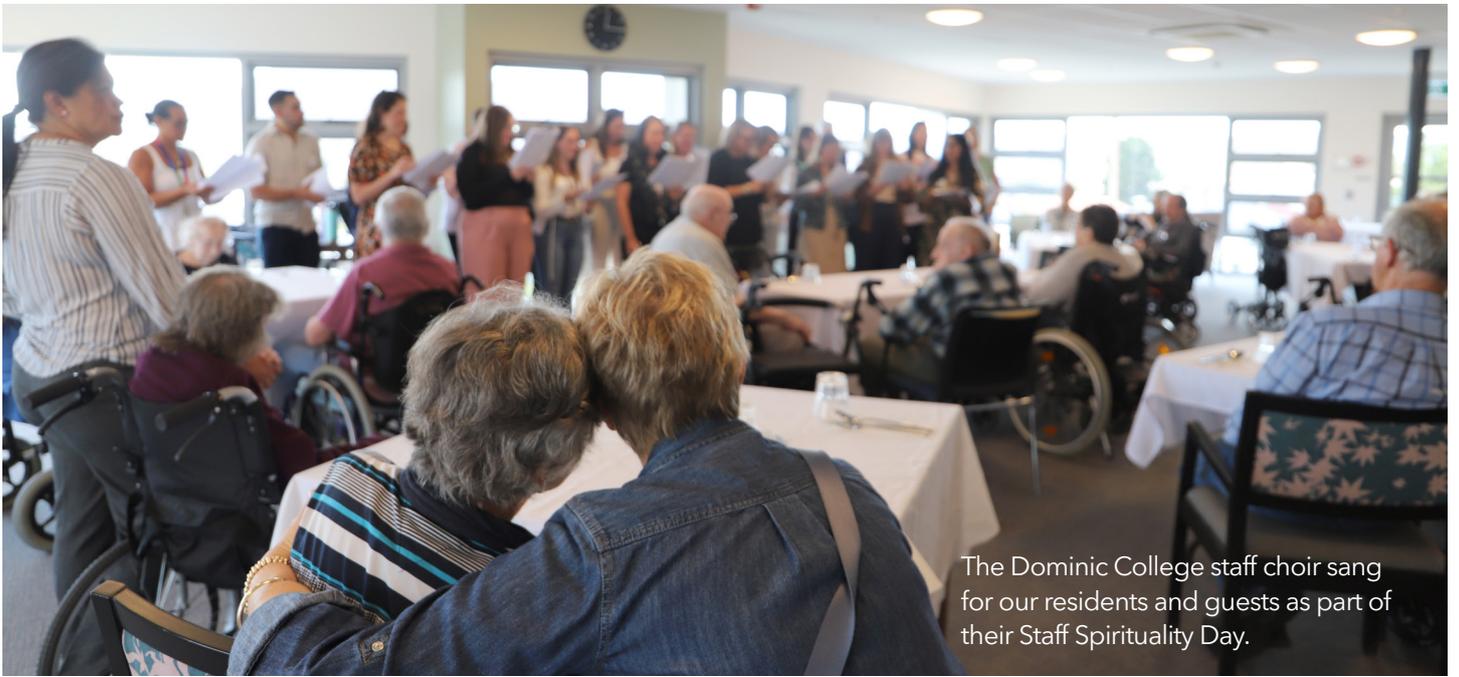
- You have the right to stay connected with family, friends, and your community.
- You can access advocacy services for support.
- First Nations residents have the right to stay connected to Country, Island Home, and culture.

Why These Rights Matter

These rights ensure you are at the centre of your aged care. Services must respect your dignity, choices, and individuality. If you ever feel your rights are not being upheld, you can speak to your provider, an advocate, or the Aged Care Quality and Safety Commission.

For more information, visit:

www.myagedcare.gov.au or call My Aged Care on **1800 200 422**.



The Dominic College staff choir sang for our residents and guests as part of their Staff Spirituality Day.





Gerardina enjoyed celebrating her birthday at Bisdee surrounded by friends and lots of smiles. It was a lovely day shared with good company, laughter and birthday cheer. We hope you had a wonderful day, Gerardina!

BISDEE ACTIVITIES IN FEBRUARY

Friday 13 February

Loved-Up bingo
Valentine's Day high tea and love songs
🚗 Leslie Vale nursery +
lunch at Antarctic Café

Saturday 14 February

Explore Cambridge shops +
lunch at Midway Point Tavern

Monday 16 February

Downhill golf challenge
What's the Next Line? sing-along game
🚗 Explore the Resource shop +
lunch at Mornington Inn

Tuesday 17 February

Shrove Tuesday pancake making
Make dragons for Chinese New Year

Thursday 19 February

Jewellery making or 8-ball challenge

Friday 20 February

Don't Drop the Spider game
Fiddle and Squeeze concert
🚗 Rosny Op shops +
lunch at Hollow Tree Café

Saturday 21 February

🚗 Margate tip shop +
lunch at the Snug Tavern

Monday 23 February

Hand-eye team challenge
Large Connect 4 games

Tuesday 24 February

Flip the Bottle
Quoits challenge
🚗 Brighton op shop +
lunch at Brighton Hotel

Wednesday 25 February

Guess the Phrase game
Derwent Café afternoon at Windsor

Thursday 26 February

Memory games
Irish lawn bowls
🚗 Explore the Waterworks and Neika +
lunch at the Rivulet Café

Friday 27 February

Who can make the Longest Peel?
Card making with Glenda or 8-ball

Saturday 28 February

🚗 Harmony Garden Centre +
lunch at the Foreshore Tavern



Bisdee Day Centre clients joined us at Windsor to make the Dominic College staff choir concert and lunch a true community event.



STAFF SHOUTOUTS

recognition awards

Ashish received his Shoutout from a family member of a resident.

ASHISH DHUNGEL

HOUSE COMPANION
Korongee
December 2025

The Shoutout:

"Ashish is always available for residents and is the most beautiful gentleman. Thank you for your care."

Ashish demonstrates the Glenview values of **EXCELLENCE** and **RESPECT**.



POOJA SHRESTHA

HOUSE COMPANION
Windsor
January 2026

The Shoutout:

"Pooja showed compassion and patience to a resident experiencing loss."

Pooja demonstrates the Glenview value of **RESPECT**.



SHOUTOUTS to staff are enthusiastically encouraged from all residents and visitors. To write a Shoutout, use the forms attached to the noticeboards at Windsor, Korongee, Bisdee and Home Care or ask at reception.



The Glenview promise

FEBRUARY 2026

ALISON NATERA, EXECUTIVE MANAGER CLINICAL GOVERNANCE

Dear all,

Our CEO, Damien, is currently taking some well-earned leave after a very busy period for the organisation. Damien has been travelling with his family, and during this time, the Senior Leadership Team and managers have continued leading day-to-day operations across our sites.

We are pleased to announce that the refurbishment in Windsor has commenced, and I thank everyone for their patience during this time, as I know some of our planned activities in Windsor have needed to change location due to the noise. A big thank you to Gen, Miranda and the team for supporting this.

I want to let you know about the recent successes that we are seeing with our Specialist Care Dementia Program (Waratah House) in Windsor.

We have been able to support a number of residents with advanced dementia to move into more mainstream residential aged care, after a period of time and support at Waratah.

The team has supported new residents to enter this program, and now we have a wait list, a sign of improved awareness of the program across the state. Thank you to everyone who works and supports Waratah for your commitment to the program.

We have been providing clinical and care education in Windsor and Korongee. Throughout January, the clinical and care teams received education on recognising and responding to clinical deterioration, wound care, incident management, infection control, and open disclosure.

We are still asking visitors to Korongee to undertake a RAT every 3 days and will seek feedback from Public Health to see if we can ease this requirement. We will keep you up to date.

It was great to have warm weather to enjoy outdoor concerts this month. I particularly liked hearing everyone singing along with Johnny, under the Sails BBQ area at Windsor, it was lovely!

Alison Natera
Executive Manager,
Clinical Governance

Clinical and care education at the Centre for Excellence, Windsor.



Glenview News is produced monthly. Content for the next issue is due on **Friday 6 March 2026**.

Previous copies of Glenview News are here: glenview.org.au/about-us/publications

If you have a photo or story to share on social media or in the newsletter, please email Alison Windmill, Marketing and Communications Coordinator awindmill@glenview.org.au

