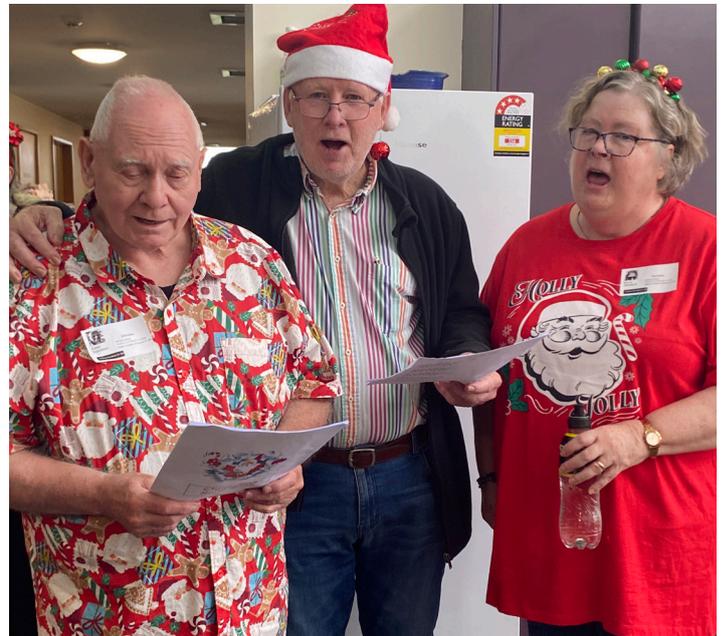


Roving Christmas carols

A joyful group of current and former staff, volunteers, friends, and family joined the activities team in singing carols to residents at their doors and in the dining rooms, creating a sense of celebration throughout the home.



A warm welcome to our new Glenview residents: Noel B, John D, Harold H and Bill J.



WINDSOR ACTIVITIES IN JANUARY + FEBRUARY

Wednesday 7 January John Wright concert 2pm Derwent Room

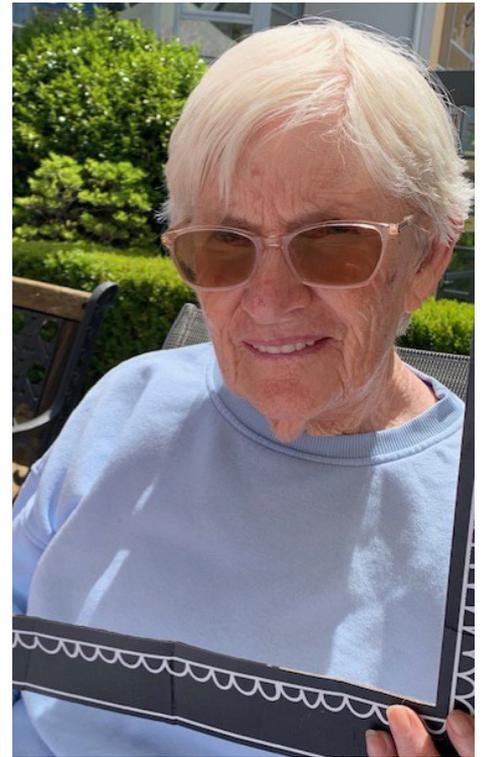
Tuesday 13 January Visit to Corrumbene for afternoon tea

Thursday 15 January Join Moira for hymns and prayer at 9.45am

Wednesday 21 January General Resident & Representatives meeting at 2pm. All welcome!

Catholic services will resume next month.

SING-ALONG WITH BRIAN every second Friday at 1:30pm



A gallery of partygoers

It seems that some of the Windsor crew were framed by the activity team, at a BBQ on New Year's Eve.

Windsor news

General Resident and Representatives Meeting

2PM WEDNESDAY 21 JANUARY 2026
IN THE DERWENT ROOM

Dear residents and their representatives,

You are invited to join us for a **General Resident & Representative Meeting** where we will:

- Review the outcomes and progress from the separate meetings held at Maynard and St John's
- Share feedback, perspectives, and next steps

This is an opportunity for residents and representatives to come together, reflect on recent discussions, and ensure everyone's voices are being heard.

Your input matters

All residents and representatives are encouraged to attend and participate.

We look forward to seeing you there!

Regards

Genvieve Baker
Facility Manager

Windsor General Meeting - all welcome!

Date: Wednesday 21 January 2026

Time: 2:00 pm - 3:00 pm

Location: Derwent Room



Kindly bear with us

We are in the process of renovating the Merton wing at Windsor.

At the same time we will replace the heating and cooling system throughout Windsor.

The comfort and safety of our residents is always our top priority.

There will be some **noise and disruptions** while we convert bathrooms to ensuites, upgrade heating and cooling systems and make improvements as recommended by our architects - the same firm we worked with at Korongee and Waratah.

As **Merton will be a building site**, it will be **unsafe to operate the Waratah lift**. The lift is very important to our residents and our intention is that it will be back in operation early in 2026.

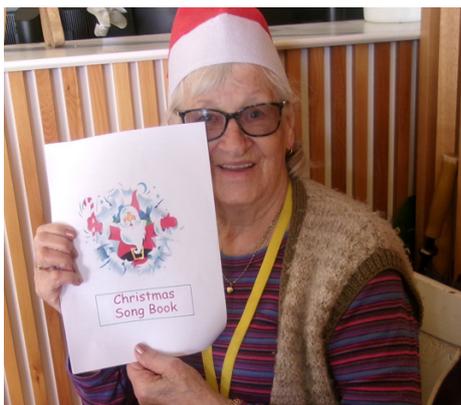
If it becomes unbearable to you, let a carer or reception know and Nathan, our Assets Service Manager, will do his best to find a remedy. Your comfort is our top concern!

KORONGEE ACTIVITIES IN JANUARY

Thursday 8 January	Elvis' birthday movie at 1:30pm
Friday 9 January	Korongee Singing Group at 1:30pm
Monday 12th January	Village sausage sizzle at 2pm
Monday 19 January	Summertime gardening at 3:30pm
Friday 23 January	Ice cream trolley at 3pm
Monday 26 January	Australia Day BBQ at 2pm



Sally and Te every second Thursday at 10.30am Singing Group every Friday 1.30pm



New research exploring small-scale residential care in Australia

Researchers from the Centre for Ageing Research and Translation at the **University of Canberra** are starting a new project to explore small-scale care settings in Australia.

They invite **four residents, four families/friends** and **four care staff** from Korongee dementia village to be involved in interviews on:

Monday 12 and Tuesday 13 January 2026

The interviews are to help the researchers understand the experience of living and working in small-scale care, like Korongee. Inclusion in this study shows the innovative nature of the services delivered in the village.

Interviews will take around 45 minutes, and your participation may help to improve knowledge about small-scale care in Australia, as well as opportunities for people living with dementia.

You are welcome to bring a support person if you wish. Refreshments will be provided for study participants.

If you would like to participate in this study, please add your name to the **sign-up sheet at Korongee reception**.

More information is on the Participant Information Sheet.

If you have questions, please contact lead researcher, **Robyn Lewis** by email at robyn.lewis@canberra.edu.au or phone 0432 778 271.

You may also contact **Samantha Craig** Korongee facility manager by email kadmin@glenview.org.au or phone 03 **6145 6600**.



UNIVERSITY OF
CANBERRA

CENTRE FOR AGEING RESEARCH
AND TRANSLATION



KORONGEE
GLENVIEW



Korongee news

Korongee Resident and Korongee Representative meetings have moved from Tuesdays to **Wednesdays**.

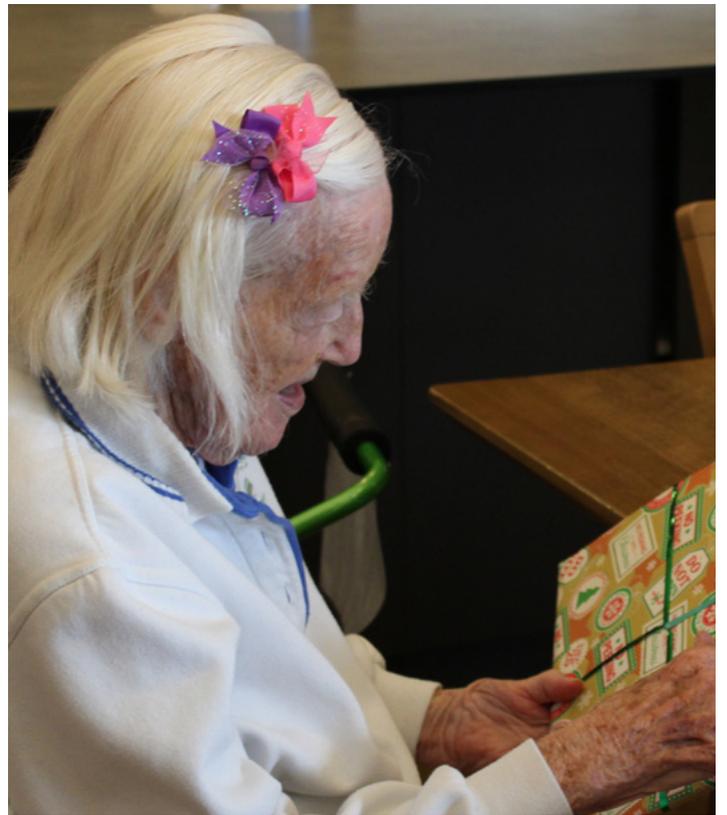
At the **Korongee representatives** meeting in November 2025, it was requested to hold the meetings **every two months**, on the **second Wednesday**.

The next **representatives meeting** will take place on **Wednesday, 14 January 2026** from 2:00 pm to 3:00 pm. If any representatives would like to join the meeting online via Teams, email Lynette at ldtoit@glenview.org.au

The **Korongee resident** meetings will be held every **two months**, on the **second Wednesday** from 1.30pm - 2.30pm.

The next **resident meeting** will take place on **Wednesday, 11 February 2026**.





Korongee Village thanks Glenyse Russell and her craft group for their donated Christmas gifts.



Please share your
feedback
help us improve
our services for you!

*Truly you have made a huge impact on Dad because of the care and respect you have all shown him.**

*I'M REALLY HAPPY HERE, THE FOOD IS EXCELLENT.**

Paper forms are in the back of the feedback box near reception

Scan or tap below for an online form



* Feedback received by Glenview in 2025.



BISDEE ACTIVITIES IN JANUARY

Thursday 15 January	🚐 Jordan River School op shop + lunch at Brighton Banjo's
Monday 19 January	"A day on the dairy" talk with Liz
Thursday 22 January	Prepare hotdogs, hot chips and play a word challenge
Monday 26 January	Toss the Gumboot challenge, Australia Day BBQ lunch
Wednesday 28 January	Make your own Pollock art, Derwent Café afternoon at Windsor
Thursday 29 January	🚐 South Hobart op shop + lunch at Rivulet Café



Bisdee clients have been tending the garden beds in our Garden to Plate program with Glenda, a wonderful volunteer. Fresh produce grown in the garden is used in our cooking activities, bringing the garden-to-plate concept to life.



STAFF SHOUTOUTS

recognition awards

CODY KNIGHT

HOUSE COMPANION

Windsor
November 2025

The Shoutout:

"Cody demonstrates genuine care and respect by spending meaningful time with residents."

Cody demonstrates the Glenview values of **EXCELLENCE** and **RESPECT**.



RACHANA GUATAM

REGISTERED NURSE

Windsor
December 2025

The Shoutout:

"Rachana works with politeness and a can-do attitude. She is always ready to help and continually carries a smile that makes everyone's day better.

Rachana demonstrates the Glenview values of **EXCELLENCE** and **RESPECT**.



SHOUTOUTS to staff are enthusiastically encouraged from all residents and visitors. To write a Shoutout, use the forms attached to the noticeboards at Windsor, Korongee, Bisdee and Home Care or ask at reception.



The Glenview promise

JANUARY 2026

DAMIEN JACOBS, CHIEF EXECUTIVE OFFICER

Dear all,

Happy New Year! As mentioned in our November issue, the new Aged Care Act introduced the **Registered Supporter** role.

This enables you to formally choose someone you trust, to help you make and communicate decisions about your care and services.

This summary explains what the Registered Supporter role means for people living in aged care under the Aged Care Act 2024. It outlines your rights, what the role involves, and what choices you have.

What is a Registered Supporter?

A Registered Supporter is someone you trust (for example, a friend or family member) who helps you make and communicate your own decisions about your aged-care services. They support you but do not make decisions for you unless they also hold a legal decision-making role such as power of attorney. You can have more than one registered supporter if you choose, and you remain in control of your own decisions.

What changes for a resident or service-user

1. Presumption of capacity - The Act assumes you can make your own decisions.
2. You choose whether to have a registered supporter.
3. Clearer support for decision-making - supporters can help you get information and communicate your wishes.
4. Registering a supporter - this can be done via My Aged Care. We can support you to do this.
5. Your rights stay the same - supporters must act in line with your will and preferences.
6. You can opt out or change your supporter at any time.

What your Registered Supporter can and cannot do

They CAN help you by:

- Getting and explaining information to you.
- Helping you talk with service providers.
- Assisting you to communicate your choices and preferences.

They CANNOT:

- Make decisions for you unless they have a separate legal role.
- Override your expressed wishes or act against your preferences.

What this means for you

- You have more choice and control over who supports you and how.
- You can formally appoint someone you trust if you want help making decisions.
- You can still manage your care independently if you prefer.
- You can review, change, or end the arrangement at any time.
- There are clear processes to raise concerns if your supporter acts improperly.

Things you might ask or consider

- Do I want a registered supporter?
- Who do I trust to respect my preferences?
- What level of support do I need?
- Does my chosen supporter have any conflicts of interest?
- How will we register (online, by phone, or in person)?
- Can I change or cancel later? (Yes, you can.)

Please reach out to one of our care staff if you would like to know more.

Damien Jacobs

Chief Executive Officer

Glenview News is produced monthly. Content for the next issue is due on **Thursday 5 February 2026**.

Previous copies of Glenview News are here: glenview.org.au/about-us/publications

If you have a photo or story to share on social media or in the newsletter, please email Alison Windmill, Marketing and Communications Coordinator awindmill@glenview.org.au

