

# Glenview NEWS



## Thee and me

Bingo is one of the most popular activities at Windsor. Visitors and residents alike play to win prizes offered from the goodies sourced by our lovely volunteers.

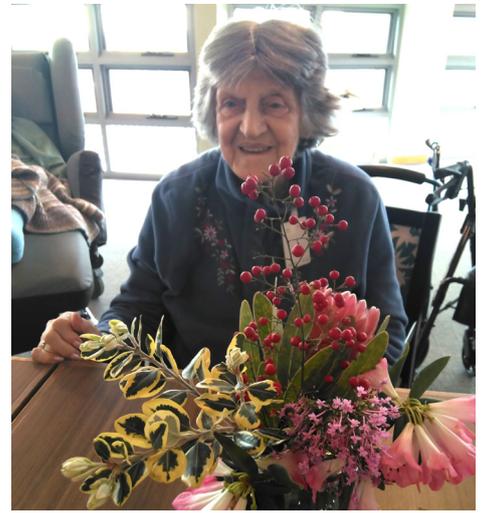


A warm welcome to our new Glenview residents:  
George I, Ann L, Doris O,  
Margaret R and Raymond U.





**MOVING-IN MILESTONES**  
recognising residents with the longest length of stay.



## Worship

Our thanks to Moira, sister of Peter and Lindsay who has volunteered to lead hymns and prayer in the chapel, every third Thursday of the month.



## Choir

Following a request raised at a resident meeting, a choir leader was successfully engaged to lead a monthly singing group. The first session took place on Sunday 24 August, and was both well attended and positively received by participants.

Moira led the group with some popular songs and is happy to receive suggestions for the next session.

The next singing group is on **Sunday 21 September** in the Derwent Room.

# WINDSOR ACTIVITIES IN SEPTEMBER

Tuesday 16 September	Resident meeting in St Johns dining room 2pm
Thursday 18 September	Music Therapy with Sally and Te in Merton 2pm
Saturday 20 September	Art Therapy to classical music in St Johns Dining Room 1.30pm
Sunday 21 September	Sing-along with Moira in the Derwent Cafe 1:30pm
Friday 26 September	Silvertones Barbershop performance in the Derwent Room 2pm
Wednesday 1 October	International Coffee Day in the Derwent Cafe with Bisdee

Please advise reception of your upcoming appointments

**SING-ALONG WITH BRIAN** every second Friday at 1:30pm

**FEES REMINDER**  
Fees will increase on **20 September**, in line with an increase in the pension. Please update your direct debits if necessary.  
Thanks,  
Glenview

## Windsor news

### RESIDENT AND REPS MEETING

Held at Maynard on 8 September 2025

This was the first meeting chaired by Genevieve our new Facility Manager. Nathan our new Assets Manager, also attended.

- Food wastage and meal sizes were raised. This was to be discussed with Catering. All residents were reminded of the Food Focus Group meeting on Wednesday, 10 Sept, at 1:30 pm in the Derwent Room.
- New table settings: Everyone loved the new flowers, however, they requested table cloths and advised that the placemats were slippery. It was mentioned that the lovely new serviettes are being used, but paper serviettes are also still put on the tables.
- We would like more people to sign up for ukulele lessons, there's three so far.
- The choir has started and will regroup on Sunday 21 September.
- A digital mentor program for residents, in collaboration with high school students will start 30 Oct. It will cover setting up and using Facebook, emails, video calls etc. Sign up with Miranda.
- There are a number of choirs performing this month and a gentleman with vintage bikes will also be visiting this year.

- Book club with Mary Ann is on 23 September.
- Happy Hour will continue with non-alcoholic drinks.
- VEU: The Commission was at Windsor for 3 days, from 2 - 4 September. We are awaiting their report
- Environment: an update of garden services was given. Garden cleaning has been done, leaf litter removed and pathways cleaned. The team is being proactive to make Windsor safer and look better.
- The gate for the Japanese Garden has been ordered. It is not a straightforward installation, a lot of electronic work is involved for health and safety reasons.
- The residents discussed the possibility of having a veggie garden. However, food safety legislation will have to be looked at. We also discussed the use of the balconies.
- Gym: A big thank you to Adrian Graley for donating money towards gym equipment. It is very generous of him and appreciated by everyone.

**NEXT Maynard | Barrett | Hudspeth**  
RESIDENT AND REPS MEETING  
**2pm Tuesday 7 October**

**NEXT St Johns | Merton**  
RESIDENT AND REPS MEETING  
**2pm Tuesday 16 September**

**AGM**  
**Monday**  
**29 September**  
**6.45pm**



# Strut your stuff

Make a great start each Sunday by joining the walking group for a short stroll.

The next groups are on **Sunday 14 September** and **Sunday 21 September**.

We walk every Sunday, meet us in the Derwent Room at 11am.



## At Glenview Community Services

**17** Starts Thursday 30th October 2025

**2:00 – 2:40pm**

**With students from Cosgrove High School as Young Digital Mentors**

**17** Runs for 6 weeks

- Learn to use technology with confidence**
- Connect across generations**
- Stay in touch with family & friends online**
- Build friendships and share stories**

**Residents receive one-on-one support from young mentors to explore tablets, smartphones, or computers in a fun, relaxed environment.**

To register please let Miranda Causby know



# BISDEE ACTIVITIES IN SEPTEMBER

Monday 15 September	Pinatas and mocktails Margate big day out + lunch at The Pancake Train	
Tuesday 16 September	8 Ball challenge	
Thursday 18 September	Around the world cooking - Taste of Mexico	
Friday 19 September	Kangaroo Bluff lookout walk + lunch at C Bar Bellerive	
Tuesday 23 September	Beauty and pamper afternoon	
Friday 26 September	Grand Final fashion parade and games	

**Hotel Bisdee** is open 24/7 for respite stays. Call 03 6277 8800 (option 2) 8am - 4pm



# Clinical Governance update

## Dear residents and representatives,

Thank you to all residents and families for participating in the recent audit, this provides high level information that we can use to improve our services.

## New doctor services at Korongee

We are expanding our GP services with Access Aged Care to Korongee Dementia Village.

Having a partnership with Access means we can offer our residents some choice in GP. The Access team will support recently admitted residents as well as any other residents who may choose to change over to them.

The Access GP Service includes:

- One in-person GP assessment per week
- Access to an after-hours GP service
- Access to a Geriatrician via telehealth
- Access to a GP Practice Nurse who will support reviews and assessments

If you are interested in understanding more please speak with Sam Craig, Facility Manager, the nursing staff or call 03 6145 6600.

## Dementia training for staff

Around 60 Glenview staff participated in the Changing Behaviour workshop presented by Dementia Training Australia (DTA) over three days at Windsor. We thank DTA for conducting their Changed Behaviour Workshops and for supporting our staff to refine their skills and

knowledge to care for the residents who live in Korongee Dementia Village and Windsor.

## Dementia Action Week 15 to 21 September 2025

This national initiative, led by Dementia Australia, aims to raise awareness and build supportive communities for people living with dementia. The 2025 theme is "Nobody Can Do It Alone," emphasising the need for strong support networks for people with dementia, their families, and carers.

UTAS Wicking Dementia Research and Education Centre will conduct a **Creative Memories Photobooth on Tuesday 23 September** during Coffee Club 1-3pm in the Korongee Café. The aim is to use creative arts to lift spirits and bring opportunities for people with dementia to experience laughter and memory-making through person-centred arts engagement.

This is a **fun activity for residents, staff and family members** to play with props and have photographs taken that they can keep and share with family members. See you there!

Kind regards

**Alison Natera**  
Executive Manager  
Clinical  
Governance

AGM  
Monday  
29 September  
6.45pm

Creative  
Memories  
Photobooth  
1-3pm  
Tue 23 Sept  
Korongee  
Café



# KORONGEE ACTIVITIES IN SEPTEMBER

Thursday 18 September      September Birthdays Party at 1.30pm

Tuesday 23 September      Wicking Creative Memories Photobooth 1-3pm

Friday 26 September      Dashain Celebration at 2pm

Saturday 27 September      AFL Grand Final celebrations

Tuesday 30 September      Melody Lane Choir at 1:30pm



Join us for Coffee Club every Tuesday at 1-3pm



## WINTERFEST



# STAFF SHOUTOUTS

# recognition awards

**Karma Dolma Gurung**  
HOUSE COMPANION

Korongee  
August 2025

Karma was nominated for "being care orientated with compassion and dedication. Your unwavering care and gentle strength make a difference every single day." Karma demonstrates the Glenview values of **EXCELLENCE AND RESPECT.**



**Simran Shrestha**  
HOUSE COMPANION

Windsor  
August 2025

Her Shoutout is "As a newcomer to Windsor, Simran took it in her stride to perform great work by herself and with other staff." Simran demonstrates the Glenview value of **EXCELLENCE.**



## SHOUTOUTS to staff are enthusiastically encouraged from all residents and visitors.

To write a Shoutout, use the forms attached to the noticeboards at Windsor, Korongee, Bisdee and Home Care or ask at reception.



**HOME CARE**  
GLENVIEW

If you've had a **Home Care** experience that goes above and beyond, nominate one of our fabulous team for a Shoutout award. It gives us a boost when you recognise our work!

To nominate phone **6277 8800 (opt 1)** or email [rairey@glenview.org.au](mailto:rairey@glenview.org.au)

Staff also carry Shoutout slips for clients to complete.



**1800 98 44 34**  
A Tasmanian Lifeline

We had a visit from Ben who works with **A Tasmanian Lifeline**. He told us all about the telephone helpline available to all Glenview residents, and to all Tasmanians.

You can speak to them for one-off support or connect with them regularly - whatever feels right for you.

You don't need to be in crisis to call them. Sometimes just having a conversation can help you feel more grounded and less alone.

**A Tasmanian Lifeline** are someone to talk to when you don't know who to talk to.

The staff are there to listen judgement-free and all calls are confidential.

Freecall **1800 98 44 34** from **8am - 8pm everyday** for anybody needing to talk.



## Kindly bear with us

In the next few months we will be renovating the Merton wing at Windsor.

The comfort and safety of our residents will always be our top priority.

## Glenview Close

A vibrant village precinct with independent living and social activities for those over 55.



**\$490,000**

**two-bedroom units with sundeck and undercover parking** offered with a lifetime tenancy arrangement.

**The units are also available to rent.**

Call **03 6277 8800** to inspect

2-10 Windsor St Glenorchy 7010

Maintenance free, landscaped and gated grounds.

# GLENVIEW CONSUMER ADVISORY BODY



Glenview has a **Consumer Advisory Body** (The CAB) to help develop and deliver better quality services and care for our community.

**The CAB** provide valuable feedback and advice to the **Glenview Board** on priority areas and issues for older people. This ensures that our care recipients have an opportunity to have a voice in all levels of operations, planning, and policy development in every area of Glenview Community Services.

**To provide feedback to the Consumer Advisory Body** email [cab@glenview.org.au](mailto:cab@glenview.org.au) or speak to **Lindsay Brooke** at Windsor.



**PAULINE  
GIBB**

*Korongee  
Resident Representative*

Pauline's parents were among the first to move in to Korongee. Pauline has a deep understanding of aged care, and extensive training in dementia care.



**JOHN ILES**

*Windsor  
Resident  
Representative*

John's mum lived at the independent living units, and now resides at Windsor. John is keen to share her feedback, his own and that of their family.



**LINDSAY  
BROOKE**

*Residential Care  
Representative*

Lindsay lives in Maynard and advocates for his fellow residents. He has had a long association with sporting clubs, as a coach and as a committee member.



**ELAINE  
DORAN**

*Glenview  
Board  
Member  
and Chair of the Consumer  
Advisory Body (CAB)*



**SUZANNE  
BAILY**

*Home  
Care Client  
Representative*

Suzanne represents Glenview Home Care clients. She also has considerable experience as a volunteer with an essential service in our community.



**DAVID ASTEN**

*Windsor Resident  
Representative*

David's wife Carmel now resides in Barrett, after living at home for 24 years following two strokes. David is keen to share her feedback, and his engineering experience to assist Glenview.

Glenview News is produced monthly. Content for the next issue is due on **Tuesday 7 October 2025**.  
Previous copies of Glenview News are here: [glenview.org.au/about-us/publications](http://glenview.org.au/about-us/publications)

If you have a photo or story to share on social media or in the newsletter, please email  
Alison Windmill, Marketing and Communications Coordinator [awindmill@glenview.org.au](mailto:awindmill@glenview.org.au)

