



Festival feasts

Windsor Street's Christmas festivities were met with great enthusiasm.

It was a full house for our luncheons and dinners with many family and friends joining us for fun and festivities. We can't wait to do it all again for Christmas 2023.



We thank everyone who attended, and especially our guests who happily observed the strict RAT process. This enabled the events to be held, and helped keep everyone safe!





WINDSOR SOCIETY

WINDSOR STREET ACTIVITIES JANUARY AND FEBRUARY



Friday 20 January	Chinese New Year Celebrations Yum Cha afternoon tea
Tuesday 24 Jan	Paul Fenton Concert
Thursday 26 Jan	Australia Day sausage sizzle plus fun and games
Tuesday 7 Feb	Resident and representative meeting
Monday 13 Feb	Royal Hobart Regatta Day - public holiday
Tuesday 14 Feb	Valentines Day at 2pm Johnny Wright Concert
Thursday 16 Feb	Anglican Church Service and morning tea with Rev Jacob Crane
Tuesday 21 Feb	Shrove Tuesday - all day pancakes from 10am



Welcome to our
new Glenview
residents:

Neita D, Bessie H, Barry S and
Beverley W.



Hark! The Herald Angels Sing

A small group of dedicated singers roved throughout the whole home, singing carols and spreading Christmas cheer! What we lacked in singing expertise, we made up for in enthusiasm. Thanks to those staff and residents who brought their voices to join us, and to the wonderful Matt Gray for lending his expert guitar and singing skills. He made us all sound great!



Festival feasts

Our Christmas festivities were a wonderful chance to get together and create some very special memories!

Our luncheons and dinners were a huge success with positive feedback - validating our improvements from last year, and motivating us to make 2023 even better.

These events are a great opportunity to spend quality time with loved ones, creating magical memories and fun experiences in the comfort of the village, and with the support of staff.

We thank everyone who attended and all of our guests who happily observed the strict RAT process which enabled the events to be held, while keeping everyone safe.

Santa was as popular as ever. He knew everyone's names, and coffee preferences... as only Santa can!



KORONGEE ACTIVITIES JANUARY AND FEBRUARY



Check the calendar	Trishaw rides: quite simply, lots of fun!
Tuesday 17 Jan	Resident and Representative meeting 2pm
Wednesday 18 Jan	Happy Birthday Elvis (a little late) Live music with Johnny Wright Alice from Advocacy Tas informal visit Korongee Café from 2pm
Monday 23 January	Chinese New Year Celebrations Yum Cha afternoon tea
Tuesday 24 Jan	Catholic service and morning tea with Fr Guy 10:30am
Thursday 26 Jan	Australia Day brunch plus fun and games
Monday 13 Feb	Royal Hobart Regatta Day - public holiday
Tuesday 14 Feb	Valentines Day at 10am Reminisce and Share Bring your wedding photos, sweetheart stories and love letters! Morning tea, quizzes, love songs and more.
Thursday 16 Feb	Anglican service and morning tea with Rev Jacob Crane
Tuesday 21 Feb	Shrove Tuesday - all day pancakes from 10am Resident and Representative Meeting from 2pm
Tuesday 28 Feb	Catholic service and morning tea with Fr Guy





Santa's Secret

Santa managed to pop back in for a visit just before Christmas Day to deliver gifts to each resident.

Santa was met with giggles and laughter... and a few guesses at his/her secret identity.



The Glenview promise

SUMMER 2023



Glenview staff are off to a racing start for 2023 and feeling a little more hopeful on what we can achieve compared to last year. While we acknowledge that real risks remain in our community with many highly vulnerable to Covid, we have worked tirelessly to ensure we can continue to celebrate, live, socialise, and fulfil our commitment and promise to our community to live a good life.

We have been brave and taken risks. On balance, I firmly believe that families, residents, and clients appreciate our efforts and understand that life is about taking risks, if they are considered and carefully managed. A wonderful example was our Christmas celebrations over December. Based on the overwhelming positive feedback and the smiles, I think it was worth the risk and we will continue to find ways to deliver on the Glenview promise.

I am excited to confirm that we have ambitious plans for 2023 which include the redevelopment of our Windsor Street memory support unit (Merton). Glenview has been successful in our application for a Commonwealth grant to develop a high care memory support, dementia specific unit within the Merton wing.

The Commonwealth has already developed similar units across the mainland to deliver a Specialist Dementia Care Program (SDCP). The Glenview SDCP will be the first to commence in Tasmania. The program acknowledges that there are still people who 'fall through the gaps' and find it difficult to find appropriate care, particularly of a higher care nature.

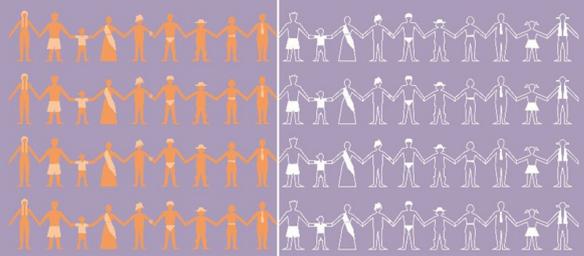
The SDCP grant will provide welcome resources to develop our dedicated high care dementia support unit and includes funding to make the space more contemporary. We will provide more information as we work through this project, which is due to be complete by the end of August.

We intend to celebrate the rich diversity within our Glenview community across our clients, residents, families, staff, and volunteers. I can't think of a better way than to embrace Harmony Week, which commences on 21 March. We have already started planning, but if you have any ideas on how we can celebrate our diverse community, or would like to support this celebration in some way, then please let us know by reaching out to either

Meagan, Activities Coordinator
mlee@glenview.org.au
or Chantelle, Executive Assistant to CEO
chorne@glenview.org.au
or contact us on 03 6277 8800.

Thank you and take care.

Damien Jacobs
CEO



Almost half of Australians were either born overseas or have a parent who was

Bisdee Community Centre



The Saturday Social group at Richmond where they enjoyed a riverside walk, fed the ducks and had a fabulous lunch at the Richmond Arms. The group highly recommend the scallops!



Christmas cheer at the centre



A picnic at Bothwell



Cricklewood Animal Therapy



Christmas craft at Bunnings



Steve Cumper
HOSPITALITY MANAGER

Around the Table

The birth of professional hospitality PART ONE



Photo by Dominic Dreier

We all think restaurants, hotels and cafes have been around forever. Eating out is a national pastime enjoyed for generations in many countries, but it wasn't until the French Revolution changed everything in Europe, that eating out began to gather steam. I use steam as a metaphor because the Industrial revolution had also begun, displacing many people from an agrarian ideal and funnelling them into the work houses and slums of the cities.

Once all the bourgeoisie heads had been rolled and mansions sacked, the sweeping wave of egalitarianism crashed upon the shores of a new reality. Now as we all know, the nobility was soon replaced by an upwardly mobile class of people eager to differentiate themselves from the hoi polloi. Having made themselves captains of industry, barons of agribusiness and moguls of money changing, largely at the expense of the very people for whom the Revolution was supposed to liberate, they now wanted nothing more than to celebrate their successes by emulating the trappings of wealth that saw their predecessors die by guillotine.

At the same time, there was now a legion of house servants looking for work across the land. Some of the most celebrated chefs of the time, previously ensconced in the well-equipped and prestigious kitchens of noble houses, began to open their own eating houses. These were initially humble affairs but

soon a few canny operators recognised that nice digs, napery, haughty wait staff and posh food would attract a better-heeled clientele who were prepared to pay more for the privilege.



About the same time, the coach houses and travellers' lodgings began to frock up a bit more for similar reasons. Soon, fine furniture began appearing in the auberges and inns, together with expensive fabric and finishes. Before long, lush hotels were built throughout Europe with the promise of a taste of luxurious living for those that could afford it. With them, came the

rise of the hotel chef and the cult of celebrity. Hotel empresarios emerged in the capital cities to ratchet up expense, expectations, and excess.

The momentum going full steam ahead began to appear in the colonies and the new world, this time on the backs of the vanquished, dispossessed and the enslaved. Hotels and restaurants became meccas for business deals, both shady and bright, with extra dollops of illicit affairs and debauchery served on the side.

However, just as we were about hit 'peak-hotel', the gnarly teeth in the gears of war, gnashed and ground the world into major conflict.

To be continued...

Steve Cumper
Hospitality Manager

Photo by Rumman Amin

Raffle tickets on sale in mid February

We are excited to be holding a Glenview raffle to raise funds for some special wish list items!

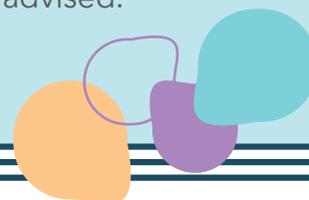
The wish list items will be decided by residents once the funds raised are known.

Tickets will be available to purchase from both Korongee and Windsor Street reception desks. Funds raised at each site will be used specifically to benefit that site.

There are a great selection of prizes so far, and we welcome any donations from family and friends of Glenview.

Please donate prize items to reception before 31 January.

The raffle is on sale from mid February and the draw date will be advised.



Changes to phone options

Please be aware that when calling 03 6277 8800 for Windsor St, Home Care, Administration or Bisdee the numbering for individual teams has changed.

This is to align the numbers for business hours and after hours, to try and reduce the number of misdirected calls. Please **listen carefully** for the option that you want or use the numbers here.

BUSINESS HOURS GLENVIEW Windsor Street 03 6277 8800 Monday - Friday 8.30am - 5pm		AFTER HOURS GLENVIEW Windsor Street 03 6277 8800 Monday - Friday 5pm - 8.30am Saturday, Sunday + public holidays all day	
Press 1	Home Care and NDIS services	Press 1	Home Care and NDIS after hours
Press 2	Hotel Bisdee respite care and Bisdee Community Centre	Press 2	For the Nurse in Charge after hours
Press 3	Reception at Windsor Street	Press 3	Leave a message for reception after hours
Press 4	Rostering for residential services	Press 4	Rostering for residential services after hours
Press 5	Glenview finance and accounts	GLENVIEW Korongee 03 6145 6600 No change	
Press 6	The People & Culture team		
Press 7	Payroll		

Glenview News is produced monthly. Content for the next issue is due on Wednesday 1 February.

If you have a photo or story to share on social media or in the newsletter, please email Alison Windmill, Marketing and Communications Coordinator awindmill@glenview.org.au